

THE SIMPLE LIFE JUST GOT SIMPLER

with Family Camp at Yosemite online reservations!

Reserving your favorite tent at Family Camp just got a little easier. The first step is creating your Camper Profile. Follow the steps below and get a jumpstart on the reservation process.

STEP 1 - CAMPER PROFILE

Campers should create or confirm their Camper Profile, which will ensure a speedier process when making your actual Family Camp reservations.

NEW CUSTOMERS

If you have never been to Family Camp at Yosemite, *welcome!* We can't wait to meet you this summer and hope you stay creates life-long memories and a new tradition. After you have clicked **MY ACCOUNT**, please select the button under **NEW CUSTOMER** and create your Camper Profile. By doing this today, it will make your reservation process much quicker beginning December 14.

RETURNING CUSTOMERS

If you are a returning camper who is back for another memorable year at Family Camp, *welcome back!* Thank you for continuing your tradition with camp. We're working hard to make sure this summer is stuffed with activities, adventures and fun the whole family will enjoy!

We've taken the information you've provided us in years past (name, home address, phone number, email, etc.) and have begun creating your Camper Profile. All you need to do is confirm or update the information and you're set to reserve your tent beginning December 14. Please go to **MY ACCOUNT** and select one of the two options on the next page:

- **I've reserved online before and HAVE a password:** Select this option if you are a customer who has already begun creating your Camper Profile, but may need to complete it. Simply sign-in and finish up your profile.
- **I've reserved before but DO NOT HAVE a password:** Select this option if you have stayed at Family Camp in the past, but you have not begun creating your Camper Profile. Creating your profile takes just a few minutes.

If you experience difficulties or have questions while creating your Camper Profile, please contact Family Camp Office at (408) 794-6208 or Familycamp@sanjoseca.gov.

Please note, Family Camp office will be closed for the holidays from December 23, 2013 - January 1, 2014.

Thank you!

